

Club Sanctions Guidance



The following guidance is used by Arsenal Football Club to determine sanctions for offences committed online or in/around Emirates Stadium.

The guidance is divided into two sections: general offences and stadium-only offences.

General Offences

The following offences are generally applicable whether committed online or in/around Emirates Stadium on a match day.

Offence	Recommended Sanction - 1st Offence	Recommended Sanction - 2nd Offence	Recommended Sanction - 3rd Offence
Any language or behaviour that is discriminatory by means of race, religion, gender, sexuality, colour or national or ethnic origin	3 year ban	Permanent ban (subject to review after 5 years)	N/A
Any language or behaviour that does not fall into the above category but is otherwise abusive, aggressive, insulting, intimidating or offensive (or incites such behaviour)	Minimum 1 year ban	Minimum 3 year ban	Permanent ban (subject to review after 5 years)
Breaching the club's safeguarding requirements (see Condition 9 of the Ground Regulations)	Reviewed on an individual basis		
Any behaviour that could bring the club into disrepute	Reviewed on an individual basis		

Ticket touting	Club membership cancelled plus possible further sanctions, as considered on an individual basis	Reviewed on an individual basis
Any other breach of the Ground Regulations or applicable Terms and Conditions	Reviewed on an individual basis	

Stadium-only Offences

The following offences are applicable when committed in/around Emirates Stadium on a match day.

Offence	Recommended Sanction - 1st Offence	Recommended Sanction - 2nd Offence	Recommended Sanction - 3rd Offence
Drinking alcohol in view of the pitch	Ejection and written warning	Minimum 3 match ban	Reviewed on an individual basis
Drunk within the stadium or on the club's property	Ejection and written warning	Minimum 3 match ban	Reviewed on an individual basis
Smoking (including e-cigarettes)	Ejection and written warning	Minimum 3 match ban	Reviewed on an individual basis
Refusing to comply with steward requests	Ejection and written warning	Minimum 3 match ban	Reviewed on an individual basis
Misuse of discounted ticket (e.g. adult entering on a Junior Gunner or Senior Citizen ticket)	Ejection and written warning	Minimum 3 match ban	Reviewed on an individual basis
Damaging property of the club	Paying for cost of repairing or replacing damaged property and minimum 3 match ban	Reviewed on an individual basis	

Passing your ticket on to someone who subsequently breaches the Ground Regulations or applicable Terms and Conditions	Minimum 3 match ban	Club membership cancelled	Reviewed on an individual basis
Possession of or use of an article that compromises public safety	Reviewed on an individual basis		
Use or possession of drugs	Reviewed on an individual basis		
Missile throwing: - Any object that can cause harm - Other objects	3 year ban	Reviewed on an individual basis	
Pitch incursion: - Entering the field of play - Other acts of trespass	3 year ban	Reviewed on an individual basis	
Use or possession of pyrotechnics and/or smokebombs	3 year ban	Reviewed on an individual basis	

Guidance Notes:

1. The above sanctions are guidelines. The club reserves its full and sole discretion to deviate from these guidelines as it considers reasonable, necessary and/or proportionate in determining what sanctions to apply and when to apply them.
2. Where the guidance recommends a minimum banning period, or provides a range of possibilities, then the club will review the offence on a case-by-case basis and use its discretion to impose an appropriate sanction.
3. If not already stated in the guidance, it is likely that an individual who has committed an offence will also be refused entry to, or be ejected from, the stadium. In addition, depending on the nature of the offence, the individual may be subject to sanctions from the Police or other relevant authorities.
4. Any individual subject to a ban of 12 months or more can appeal the club's decision in writing within 21 days of the date of the decision. The appellant must submit his/her

appeal in writing by email to appeals@arsenal.co.uk, including the reason(s) for the appeal and attaching any documents that he/she wishes the Club to consider. The appeals committee, comprising of senior members of staff at the club, will meet within 30 days of receiving the appeal and communicate its decision within 14 days of that meeting. The decision of the appeals committee could be to increase as well as decrease the sanction. The decision of the appeals committee will be final.

5. The club may make changes to the guidance at any time and without notice.